# **News Release**



#### Japan Credit Rating Agency, Ltd.

24-I-0094 January 23, 2025

Japan Credit Rating Agency, Ltd. (JCR) announces the following credit ratings.

### Banco Santander, S.A. (security code: -)

<Rating Change>

Foreign Currency Long-term Issuer Rating: from A+ to AA-

Outlook: Stable
Bonds (Senior Non-preferred): from A to A+

#### Rationale

- (1) Banco Santander is Spain's largest commercial bank and one of the largest European banks operating mainly in Europe, South America and North America. The ratings are mainly supported by the bank's geographically diversified and retail-focused earning structure, solid operating base in each of the markets where it operates and stable earnings capacity. While the geographical diversification of its revenue sources has been working effectively, the bank's business strategy, which aims to improve operational efficiency, has been successful, making its performance strong. JCR holds that the bank will be able to maintain its solid profit growth and capital levels for the time being, based on its track record of steadily increasing profits while maintaining asset quality and capital adequacy and the expectation that the operational efficiency will continue to be improved through the implementation of its business strategy. Based on this outlook for profits and capital, JCR has raised the ratings by one notch.
- (2) The bank has a solid, retail-focused operating base across a wide range of countries including both developed and emerging economies. Its market share in Spain is around 20% for deposits and 18% for loans. Outside of Spain, many of the local commercial banks owned by the bank as subsidiaries hold deposit and loan market shares higher than 10%. The bank has secured a critical mass in each of the markets where it operates, allowing it to retain a pricing power and a sticky deposit base. The bank has been promoting group-wide initiatives to enhance customer loyalty and promote digitalization, succeeding in capturing more interest and fee incomes and in containing costs. In its three-year growth plan announced in February 2023, the bank set new targets for financial indicators such as profitability and efficiency ratio and has strengthened various measures to achieve those targets. The bank is also promoting its 'One Transformation' strategy, which focuses on simplifying and digitizing products, services and business processes in their 5 global business (Retail & Commercial Banking, Digital Consumer Bank, CIB, Wealth management & Insurance and Payments. Retail & Commercial Banking and Digital Consumer Bank account for over 70% of Group revenues) and is making progress in reducing business processes by establishing a common platform, etc. As a result of this strategy, the efficiency ratio, which was 45.8% in 2022, improved to 44.1% in 2023 and 41.7% in the third quarter of 2024.
- (3) The bank's credit portfolio has a relatively higher risk among the major global financial institutions partly because emerging markets constitute an important part of its business base. It should be noted, however, that its portfolio is well diversified among various countries and industries while ample spreads are ensured on loans with higher credit risks. Concentration of its credit portfolio on top borrowers is very low as it primarily consists of retail loans. Its NPL ratio has fluctuated somewhat impacted by some factors such as economic trends in the regions where the bank operates, but in recent years it has remained stable in the lower 3% range. The ratio stood at 3.06% at the end of the third quarter of 2024, a slight improvement from 3.14% at the end of 2023.
- (4) The bank's retail-focused earning structure is geographically diversified among countries whose economic growth is not correlated to each other, enabling it to generate consistent earnings. Moreover, the bank can absorb a relatively large amount of credit costs as its core earning power in terms of pre-provision operating income stays high due to its solid margins and strict cost control. Looking at the results for the first three quarters of 2024, an increased total income, mainly interest and fee income, and controlled expenses boosted income before provisions, and in addition, the increase of credit costs was limited to a small amount, resulting in a final profit of approximately EUR9.3 billion, a significant gain from approximately EUR8.1 billion for the same period of 2023. JCR holds that the bank's geographically diversified portfolio and business strategy will underpin its earnings power, and that its performance will remain strong over the medium term.



(5) The bank's consolidated common equity Tier 1 (CET1) ratio stood at 12.46% on a Basel III fully-loaded basis at the end of the third quarter of 2024, sound enough to support its current ratings. JCR holds that the bank will retain its capital ratio largely at the current level through a steady accumulation of retained earnings in the medium term. Its liquidity remains adequate on a group basis as its subsidiaries hold a stable funding base mainly consisting of local deposits in the countries they operate.

Kiichi Sugiura, Shinji Asano

Rating

Issuer: Banco Santander, S.A.

<Rating Change>

Foreign Currency Long-term Issuer Rating: AA- Outlook: Stable

Issue Amount (bn) Issue Date Due Date Coupon Rating

Samurai Senior Non

Preferred Bonds – JPY 12.2 Dec. 11, 2017 Dec. 10, 2027 1.015% A+

Third Series (2017)

Rating Assignment Date: January 20, 2025

The assumptions for the credit ratings and the definitions of the rating symbols are published as "Types of Credit Ratings and Definitions of Rating Symbols" (January 6, 2014) in Information about JCR Ratings on JCR's website (https://www.jcr.co.jp/en/).

Outline of the rating methodology is shown as "JCR's Rating Methodology" (October 1, 2024), "Banks" (October 1, 2021) and "Rating Methodology for Financial Institutions' Capital and TLAC Instruments" (April 27, 2017) in Information about JCR Ratings on JCR's website (https://www.jcr.co.jp/en/).

The rating stakeholder participated in the rating process of the aforementioned credit ratings.

#### Japan Credit Rating Agency, Ltd.

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JCR publishes its press releases regarding the rating actions both in Japanese and in English on the same day. In case that it takes time to translate rating rationale, JCR may publicize the summary version, which will be replaced by the full translated version within three business days. (Regarding Structured Finance products, JCR only publicize the summary version in English.)



#### INFORMATION DISCLOSURE FORM

Japan Credit Rating Agency, Ltd.

## Disclosure Required by Paragraph (a)(1)(ii) of Rule 17g-7

Issuer:	Banco Santander, S.A.
Rating Publication Date:	January 23, 2025

- The Symbol, Number, or Score in the Rating Scale used to Denote Credit Rating Categories and Notches and, the Identity of the Obligor or the Identity and a Description of the Security or Money Market Instrument as Required by Paragraph (a)(1)(ii)(A) of Rule 17g-7
  - Please see the news release. If the credit rating is a private rating, please see the report for private rating.
- The version of the procedure or methodology used to determine the credit rating; as Required by Paragraph (a)(1)(ii)(B) of Rule 17g-7
  - Please see the news release. If the credit rating is a private rating, please see the report for private rating.
- The Main Assumptions and Principles used in Constructing the Procedures and Methodologies used to Determine the Credit Rating as Required by Paragraph (a)(1)(ii)(C) of Rule 17g-7
  - The credit rating methodology assumes, in principle, to be applied to assess the likelihood of a given debt payment in light of its issuer's condition and business environment, etc. in the relevant future. There is certain limitation, however, in the time horizon that the rating foresees.
  - The credit rating methodology assumes, in principle, that the factors posted in the below are particularly important for such likelihood to be determined, and that the rating determination is made by evaluating each of them not only quantitatively but also employing qualitative analyses.

#### A) Business Bases

The likelihood of a given debt payment is highly conditional to its issuer's business bases - how they can be maintained/ expanded into the future and thereby secure earnings and cash flows in adequacy and in a sustainable way.

#### B) Financial Grounds and Asset Quality

The likelihood of debt payment is highly dependent on the degree of the issuer's indebtedness and loss absorption capacity in terms of equity capital. Also notable is that a financial institution might see a significant loss of financial grounds as a result of changes in value of the assets under its possession.

#### C) Liquidity Positions

The likelihood of debt payment is highly dependent on the adequacy of the issuer's cash and other sources of repayment (liquidity positions).



- D) Related Parties' Status and Stance of Support/ Assistance for the Issuer

  The likelihood of debt payment is affected one way or the other by the issuer's related parties such as parent company, subsidiary, guarantor, and the government of the issuer's business domicile, etc. by their own conditions and/ or position of support/ assistance for the issuer.
- E) Order of Seniority in Debt Payment

  The likelihood of debt payment can be different between given debts of the same issuer. The
  likelihood of debt payment for an individual debt is dependent on the issuer's discretion, and/ or its
  rank relative to other debts of the same issuer in the order of seniority in principal/ interest payment
  which is determined by design as financial product or by laws, etc.
- The Potential Limitations of the Credit Rating as Required by Paragraph (a)(1)(ii)(D) of Rule 17g-7
  - The credit rating herewith presented by JCR is its summary opinion with regard to the likelihood of given debt payment and hence not necessarily a perfect representation of such likelihood. The credit rating is not intended to estimate the probability of default or the loss on given default, either.
  - The objective of the credit rating herewith presented does not include any concerns other than the likelihood of debt payment, such as risks of price changes, market liquidity, etc.
  - The credit rating herewith presented is necessary to be reviewed along with possible changes of the issuer of rated objects in its business performance and/ or circumstances which include regulatory environment, and hence subject to possible alteration.
- Information on the Uncertainty of the Credit Rating as Required by Paragraph (a)(1)(ii)(E) of Rule  $_{17g-7}$ 
  - The information used for the determination of credit rating as herewith presented is obtained by JCR from the issuer of rated objects and other sources that JCR trusts in terms of accuracy and reliability but possibly contains errors due to human, non-human or other causes. Consequently, the credit rating determined on the grounds of such information does not constitute, explicitly or implicitly, any representation or warrant of JCR on the information itself or any consequences of its use in terms of accuracy, relevance, timeliness, wholeness, market value, or usefulness for any specific purposes.
- 6 Use of Due Diligence Services of a Third Party in Taking the Rating Action as Required by Paragraph (a)(1)(ii)(F) of Rule 17g-7
  - There is no use of any third-party due diligence service in the determination of the credit rating herewith presented.
- Use of Servicer or Remittance Reports to Conduct Surveillance of the Credit Rating Required by Paragraph (a)(1)(ii)(G) of Rule 17g-7
  - There is no use of any servicer or remittance report to conduct surveillance of the credit rating herewith presented.
- The Types of Data Relied Upon for the Purpose of Determining the Credit Rating as Required by Paragraph (a)(1)(ii)(H) of Rule17g-7



- The information posted in the below, which includes data, is used for the determination of the credit rating herewith presented.
  - A) Audited financial statements presented by the rating stakeholders
  - B) Explanations of business performance, management plans, etc. presented by the rating stakeholders
- Overall assessment of the Quality of Information Available and Considered in Determining the Credit Rating as Required by Paragraph (a)(1)(ii)(l) of Rule 17g-7
  - JCR holds its basic policies for securing the quality of information as a base of due diligence for the determination of credit ratings. The information used as a base for the determination of credit rating herewith presented satisfies such policies, which include the audit by an independent auditor, the publication by the issuer, some independent media or, otherwise, JCR analyst's scrutiny, etc.
  - JCR sees no particular weakness in the quality of information used for the determination of the credit rating herewith presented as compared to the information used in other cases of the credit rating for comparable issuers or ratable objects.
  - · If the credit rating is an Indication, please see the report for Indication.
- 10 Information Relating to Conflicts of Interest as Required by Paragraph (a)(1)(ii)(J) of Rule 17g-7
  - JCR receives payment of compensation for the determination of the credit rating herewith presented from either one of those parties who are issuer, underwriter, depositor or sponsor.
  - JCR did not receive in the last fiscal year in the past payment of compensation from the same party for any kind of JCR's service other than the determination of public or private credit rating, such as one in the ancillary business.
- $1\,1\,$  Explanation or Measure of the Potential Volatility of the Credit Rating as Required by Paragraph (a)(1)(ii)(K) of Rule 17g-7

#### A) Business Bases

The credit rating is subject to alteration if there is improvement or deterioration of the issuer's business bases, since its revenue, etc. may improve or deteriorate by the change in its business management policies, clients' preferences, competitive situation, or a technological innovation. The resultant alteration of the credit rating is usually by a notch, with possibility of a few notches if and when the change in the business bases is large.

#### B) Financial Grounds and Asset Quality

The credit rating is subject to alteration if the issuer increases/ decreases its debt/ capital or vice versa and thereby makes its individual debt payment liability less or more bearable and its loss absorption capacity into the future decreased or increased. Also, the changes in the quality of asset under the issuer's holding may affect the credit rating, since such changes could raise or lower the likelihood of future loss of the issuer's financial grounds. The resultant alteration of the credit rating is usually by a notch, with possibility of a few notches if and when the change in the financial grounds and/ or asset quality is large.

#### C) Liquidity Positions

The credit rating is subject to alteration if there is a change in the issuer's financial management policy or in the relations with fund procurement sources and the change thereby makes its liquidity positions improve or deteriorate. The resultant alteration of the credit rating is usually by a notch, with possibility of a few notches if and when the change is large.



#### D) Related Parties' Status and Stance of Support/ Assistance for the Issuer

The credit rating is subject to alteration if there is a change in the issuer's parent company or subsidiary, guarantor or other provider of credit enhancement, or the government of the issuer's business domicile, or other related parties' own conditions and/ or position of support/ assistance for the issuer, and the change thereby makes its business bases, financial grounds and/ or liquidity positions improve or deteriorate, and/ or making the effectiveness of guarantee and other credit enhancement improve or deteriorate. The resultant alteration of the credit rating is usually a notch, with possibility of a few notches if and when the change is large.

#### E) Order of Seniority in Debt Payment and Non-Payment Forgiven by Contract

The credit rating is subject to alteration if there is a change in the rated debt's status in the order of seniority relative to other debts caused by the improvement/ deterioration of the issuer's financial condition. The resultant alteration of the credit rating is usually a notch, with possibility of a few notches if and when the change is large. Also, in case of the financial products for which non-payment of interest/ principal is contractually permissible, the credit rating is subject to alteration if and when the likelihood of such non-payment is projected to increase or decrease. The resultant alteration of the credit rating could be by a notch but often as much as a few notches.

#### F) Rise and Fall in General Economy and Markets

The credit rating is subject to alteration if there is a rise/ fall in the general economy and/ or the markets inducing the issuer's revenues/ expenses to increase/ decrease and vice versa, etc. The resultant alteration of the credit rating is usually by a notch, with possibility of a few notches if and when the change is exceptionally large.

#### G) Various Events

The credit rating is subject to alteration on occurrence of various events, such as change in the issuer's major shareholders, M&A and other organizational change, accident, violation of the law, litigation, legal/ regulatory change, natural disaster, etc., which are unforeseeable at the time when the credit rating is determined, causing a significant change on the issuer's business bases, financial grounds, etc. The resultant alteration of the credit rating could be by a notch but more often than not as much as a few notches.

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Information on the Content of the Credit Rating, Including the Historical Performance of the Credit Rating and the Expected Probability of Default and the Expected Loss in the Event of Default as Required by Paragraph (a)(1)(ii)(L) of Rule 17g-7

- · Historical records of the credit rating herewith presented are posted in the end of this paper.
- The credit rating herewith presented by JCR is its summary opinion with regard to the likelihood of given debt payment and hence not necessarily a perfect representation of such likelihood. The credit rating is not intended to estimate the probability of default or the loss on given default, either.
- Facts of the probability of default are posted as Form NRSRO Exhibit 1 on the JCR website under the URL:

https://www.jcr.co.jp/en/service/company/regu/nrsro/

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Information on the Sensitivity of the Credit Rating to Assumptions Made as Required by Paragraph (a)(1)(ii)(M) of Rule 17g-7

#### A) Business Bases

The credit rating herewith presented could be changed if and when the assumptions made at the time of its determination turn out to be inaccurate with regard to the issuer's business bases and powers of earning or cash flow generation, etc. The resultant change of the credit rating is most likely by a notch, as JCR speculates, but possibly as much as a few notches if the development is rapid in improvement or deterioration of the issuer's business bases on some drastic change in the operational environments, etc.

#### B) Financial Grounds and Asset Quality

The credit rating herewith presented could be changed if and when the assumptions made at the time of its determination turn out to be inaccurate with regard to the issuer's financial grounds and asset



quality. The resultant change of the credit rating is most likely by a notch, as JCR speculates, but possibly as much as a few notches if the development is rapid in improvement or deterioration of the issuer's financial grounds and/ or asset quality on some drastic change in its business bases.

#### C) Liquidity Risks

The credit rating herewith presented could be changed if and when the assumptions made at the time of its determination turn out to be inaccurate with regard to the issuer's liquidity positions. The resultant change of the credit rating is most likely by a notch, as JCR speculates, but possibly as much as a few notches if the development is rapid in improvement or deterioration of the issuer's liquidity positions on some drastic change in its financial management policy or relations with fund procurement sources, etc.

- D) Order of Seniority in Debt Payment and Non-Payment Forgiven by Contract
  - The credit rating herewith presented could be changed if and when the assumptions made at the time of its determination turn out to be inaccurate with regard to the order of seniority in repayment of interests and principal. JCR assumes the resultant change of the credit rating is most likely by a notch. The change could be as much as a few notches if the issuer's financial structure differs so much and thereby the balance between debts shifted so greatly. Rating change is also possible in case of the financial products for which non-payment of interest/ principal is contractually permissible, if and when the assumptions made at the time of its determination turns out to be inaccurate. The change of the credit rating is assumed to be by a notch but often as much as a few notches.
- E) Rise and Fall in General Economy and Markets

The credit rating herewith presented could be changed if and when the assumptions made at the time of its determination turn out to be inaccurate with regard to the prospects of general economy and markets. JCR expects the change should be most likely by a notch but could be as much as a few notches, should the economy or the markets change so greatly.

 $14^{\parallel}$  Information on the Representations, Warranties, and Enforcement Mechanisms of an Assetbacked Security as Required by Paragraph (a)(1)(ii)(N) of rule 17g-7

• The credit rating herewith presented is not for an ABS product, and hence no relevant issue.

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## The Historical Performance of the Credit Rating

Issuer Name	Issue Name	Publication Date	Rating	Outlook/Direction
Banco Santander, S.A.	Issuer(Long-term)(FC)	May 19, 2017	A+	Stable
Banco Santander, S.A.	Issuer(Long-term)(FC)	August 22, 2018	A+	Stable
Banco Santander, S.A.	Issuer(Long-term)(FC)	September 20, 2019	A+	Stable
Banco Santander, S.A.	Issuer(Long-term)(FC)	October 5, 2020	A+	Stable
Banco Santander, S.A.	Issuer(Long-term)(FC)	October 27, 2021	A+	Stable
Banco Santander, S.A.	Issuer(Long-term)(FC)	January 30, 2023	A+	Stable
Banco Santander, S.A.	Issuer(Long-term)(FC)	March 22, 2024	A+	Stable
Banco Santander, S.A.	Samurai Senior Non Preferred	December 1, 2017	A	
	Bonds - Third Series (2017)			
Banco Santander, S.A.	Samurai Senior Non Preferred	August 22, 2018	A	
	Bonds - Third Series (2017)			
Banco Santander, S.A.	Samurai Senior Non Preferred	September 20, 2019	A	
	Bonds - Third Series (2017)			
Banco Santander, S.A.	Samurai Senior Non Preferred	October 5, 2020	A	
	Bonds - Third Series (2017)			
Banco Santander, S.A.	Samurai Senior Non Preferred	October 27, 2021	A	
	Bonds - Third Series (2017)			
Banco Santander, S.A.	Samurai Senior Non Preferred	January 30, 2023	A	
	Bonds - Third Series (2017)			
Banco Santander, S.A.	Samurai Senior Non Preferred	March 22, 2024	A	
	Bonds - Third Series (2017)			

## Attestation Required by Paragraph (a)(1)(iii) of Rule 17g-7

- I, Kiichi Sugiura, have responsibility to this Rating Action and to the best of my knowledge:
- A) No part of the credit rating was influenced by any other business activities.
- B) The credit rating was based solely upon the merits of the obligor, security, or money market instrument being rated.
- C) The credit rating was an independent evaluation of the credit risk of the obligor, security, or money market instrument.

本乡浦 輝一

Kiichi Sugiura General Manager of International Rating Department